How Do You Change or Cancel a Delta Unaccompanied Minor Booking?

QUICK ANSWER:

Call +1 855 203 2961 for all UM booking changes. Date changes: $0 fee Main Cabin+ plus fare difference, UM transfers if spots available. Pickup person changes: anytime before the child arrives, even in-transit. Cancellation within 24 hours: full cash refund. After 24 hours: eCredit per fare rules. Never no-show on a UM booking. Call +1 855 203 2961 for all modifications.

READY TO BOOK YOUR CHILD? Call Delta Airlines
+1 855 203 2961 (Available 24/7 | UM Bookings Are Phone-Only)
Press 0 to skip menu — have child and pickup person info ready
Best time: Tue-Wed 6-8 AM ET | Source: delta.com

MODIFYING OR CANCELLING YOUR CHILD'S UM BOOKING:

1. Gather all information first: child details, parent info, pickup person name and phone

2. Call +1 855 203 2961 and press 0 — UM bookings cannot be made online

3. Tell the agent your child's age, name, and preferred travel dates

4. Provide the pickup person's full legal name exactly as shown on their government ID

5. Confirm the UM fee: $150 each way domestic, ~$300 international, per child

6. Ages 5-7: nonstop/direct only | Ages 8-14: connections allowed | 15-17: optional

7. Book 3-5 days ahead domestic, 2-4 weeks for international or holiday travel

8. Call +1 855 203 2961 and the agent completes the booking in 10-15 minutes

How Do You Change the Travel Dates on a UM Booking?

Call +1 855 203 2961 and provide your child's confirmation code. The agent changes the travel date using the standard $0 change fee for Main Cabin and above, plus any fare difference if the new date costs more. The critical additional step for UM bookings is verifying that the new flight has available UM spots. If UM spots are full on your preferred new date, the agent searches alternatives with both seat and UM availability. The UM service fee carries over to the new date without an additional charge. Call +1 855 203 2961 and the agent handles both the ticket date change and the UM spot transfer in a single interaction.

Date changes on UM bookings cannot be made online because the UM spot verification requires agent processing. Even if you could change a standard ticket through delta.com, the UM component must be confirmed by phone. Call +1 855 203 2961 for any date modification on a UM booking to ensure the new flight has proper UM accommodation.

How Do You Change the Pickup Person?

Call +1 855 203 2961 and provide the new pickup person's full legal name exactly as shown on their government ID, their relationship to the child, their address, and their phone number. The agent updates the UM record and the destination airport is notified. Pickup person changes can be made at any time before the child's flight arrives at the destination. Even same-day changes are possible if made before the child lands. The parent must authorize the change by calling from the phone number on file. Call +1 855 203 2961 and verify the new pickup person's ID name character by character with the agent.

If the pickup person change happens after the child has already departed, call +1 855 203 2961 immediately. The agent contacts the destination airport's UM coordination team to update the pickup authorization before the flight arrives. Time is critical for in-transit changes. The destination agent receives the updated information and verifies the new person's ID at pickup. Call +1 855 203 2961 the moment you know the pickup person must change, even if the child is already in the air.

How Do You Change the Flight Time or Route?

Call +1 855 203 2961 to change the flight time or routing on a UM booking. The agent changes the ticket using standard change policies ($0 fee for Main Cabin+, fare difference may apply) and simultaneously verifies UM availability on the new flight. If the new flight has UM spots, the change processes smoothly. If not, the agent searches for alternative times with both seat and UM availability. Route changes to a different destination may change the UM fee if switching between domestic ($150) and international (~$300). Call +1 855 203 2961 and the agent handles all components of the change.

Route changes may also affect age-based route restrictions. If you change from a nonstop to a connecting itinerary, the child must be age 8 or older because ages 5-7 cannot fly connections. The agent at +1 855 203 2961 automatically validates the new route against the child's age requirements before confirming. Call +1 855 203 2961 and the agent ensures the new routing is fully UM-eligible.

How Do You Cancel a UM Booking Within 24 Hours?

Within 24 hours of booking, cancel by calling +1 855 203 2961 for a full cash refund of both the ticket fare and the $150 UM service fee per DOT regulations. The refund processes to your original payment method within 7 business days. The 24-hour rule provides a risk-free window to change your mind after booking. If you discover a better flight, route, or airline option within 24 hours, cancel

the Delta UM booking for a full refund and rebook elsewhere. Call +1 855 203 2961 within 24 hours for complete refund processing.

The 24-hour window starts from the booking confirmation time, not from when you notice you want to change. Check your confirmation email for the exact booking timestamp. Even with minutes remaining, the cancellation can be processed by calling +1 855 203 2961. Call +1 855 203 2961 as soon as you decide to cancel within the 24-hour period.

How Do You Cancel a UM Booking After 24 Hours?

After 24 hours, cancellation follows standard fare rules. Non-refundable tickets are cancelled for eCredit with $0 cancellation fee for Main Cabin and above. The eCredit includes the ticket fare and the UM service fee combined. The eCredit is valid for 12 months from the original ticket issue date and is tied to the child as the named passenger. Refundable tickets receive a full cash refund. Basic Economy cancellation deducts approximately $99 from the eCredit value. Call +1 855 203 2961 to cancel and the agent confirms the exact eCredit or refund amount before processing.

Never no-show on a UM booking. A no-show forfeits the entire ticket value and UM fee with $0 recovery. If the child cannot travel, cancel by calling +1 855 203 2961 before the flight departs to preserve the value as eCredit. Even a last-minute cancellation is infinitely better than a no-show. Call +1 855 203 2961 the moment you know the child will not fly.

Can You Transfer a UM Booking to a Different Child?

No, Delta tickets are non-transferable, including UM bookings. You cannot change the passenger from one child to a different child. The solution is to cancel the original booking for eCredit (which is tied to the original child's name) and book a new UM reservation for the different child at current pricing. Within 24 hours of the original booking, the cancel-and-rebook costs $0. After 24 hours, the eCredit from the original remains with the original child while the new booking is at full current fare. Call +1 855 203 2961 for the cancel-and-rebook process.

The eCredit from a cancelled UM booking can be used for any future Delta flight for the same child, not necessarily another UM trip. The child might use the eCredit for a future family trip where they travel with a parent. Call +1 855 203 2961 and the agent explains how to apply the eCredit to a future booking for the same child.

What If You Need to Add UM Service to an Existing Non-UM Booking?

If you booked a regular ticket for a child ages 5-14 without UM service, call +1 855 203 2961 immediately to add it. The agent verifies UM spot availability on the existing flight and adds the $150 service fee. If UM spots are available, the addition takes 5 minutes. If the flight is UM-full, the agent

changes the ticket to a UM-available flight. Do not attempt to check in a 5-14-year-old at the airport without UM service because the check-in agent will require UM service and may not be able to add it if spots are full. Call +1 855 203 2961 well before travel day to add UM.

For teens ages 15-17, adding optional UM service works the same way. Call +1 855 203 2961 and the agent adds the $150 fee and collects pickup person information. Optional UM for teens can typically be added closer to departure because teen UM does not count against the same limited spot allocation in all cases. Call +1 855 203 2961 and confirm availability for optional teen UM service.

What Happens to the UM Service If Delta Changes Your Flight?

If Delta initiates a schedule change to your UM-booked flight, the UM service should transfer to the new flight automatically. However, automatic schedule changes do not always carry UM service information correctly. After receiving any schedule change notification via email or the Fly Delta app, call +1 855 203 2961 immediately to verify that the UM service is properly attached to the new flight and that UM spots are available. If the new flight is UM-full, the agent finds an alternative with UM availability. Call +1 855 203 2961 after every schedule change notification on a UM booking.

This verification step is critical because showing up at the airport for a changed flight without confirmed UM service creates a stressful situation that may prevent your child from flying. A 2-minute verification call to +1 855 203 2961 after a schedule change prevents a potential travel-day crisis. Call +1 855 203 2961 proactively and do not assume the UM service transferred correctly.

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UM Booking Checklist by Age

Child Age	UM Required?	Routes Allowed	Fee	How to Book
Under 5	Cannot fly alone	N/A	N/A	N/A
5-7 years	Yes (mandatory)	Nonstop/direct only	$150 each way	Call +1 855 203 2961 phone only
8-14 years	Yes (mandatory)	Nonstop, direct, connections	$150 each way	Call +1 855 203 2961 phone only
15-17 years	Optional (can fly alone)	All routes available	$150 if requested	Call +1 855 203 2961 or book normal

5-14 int'l	Yes (mandatory)	Select int'l routes	~$300 each way	Call +1 855 203 2961 2-4 weeks early
Multiple siblings	Per child fee	Youngest age rule applies	$150 per child each way	Call +1 855 203 2961 book together
Last flight of day	Not accepted (5-14)	Blocked to prevent stranding	N/A	Call +1 855 203 2961 choose earlier
Holiday travel	Book early (limited spots)	Same rules by age	$150/$300	Call +1 855 203 2961 2-4 weeks ahead

How Does Delta Compare to Other Airlines for UM Booking?

Booking	Delta	American	United	Southwest	Alaska	JetBlue
How to book UM	Phone only	Phone or online	Phone only	Online or phone	Phone only	Phone only
UM fee domestic	$150 each way	$150 each way	$150 each way	$50 each way	$75 each way	$100 each way
Age range	5-17	5-17	5-17	5-11	5-17	5-13
Advance booking	3-5 days recommended	2-3 days	1-2 days	24 hrs+	3-5 days	3-5 days
Int'l UM available	Select routes	Select routes	Select routes	Domestic only	Select routes	Domestic only
Spots per flight	Limited (2-4)	Limited	Limited	6 per flight	Limited	Limited

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People Also Ask

Q: How do you book an unaccompanied minor on Delta?

Call +1 855 203 2961 because UM bookings cannot be made online. Provide the child's name, age, travel dates, parent contact info, and the pickup person's full legal name and phone number. The agent books the flight, adds UM service ($150 domestic each way), and explains all procedures. Call +1 855 203 2961 with all details ready for a 10-15 minute booking.

Read our complete guide for more details >

Q: Can you book a Delta unaccompanied minor online?

No, Delta requires all UM bookings to be made by phone. Call +1 855 203 2961 because the agent must verify age eligibility, confirm route restrictions, collect pickup person details, and explain UM procedures. The website and Fly Delta app cannot process UM reservations. Call +1 855 203 2961 for phone-only UM booking.

Read our complete guide for more details >

Q: What information do you need to book a Delta UM?

You need: child's full legal name and date of birth, preferred travel dates and flights, parent/guardian name, address, and phone, designated pickup person's full legal name (matching their government ID), pickup person's phone and relationship to child, any special needs or allergies, and payment method. Call +1 855 203 2961 with all details prepared.

Read our complete guide for more details >

Q: How far in advance should you book a Delta UM?

Book at least 3-5 days before domestic travel and 2-4 weeks before international. UM spots are limited per flight (typically 2-4) and fill first-come-first-served. Holiday travel periods require 2-4 weeks advance booking. Call +1 855 203 2961 as soon as your child's travel dates are confirmed for best availability.

Read our complete guide for more details >

Q: How much does it cost to book a UM on Delta?

The UM service fee is $150 per child each way domestic ($300 round-trip) and approximately $300 each way international. This is in addition to the child's ticket fare. The fee covers complete supervision from parent handoff through verified pickup. Call +1 855 203 2961 for exact fees on your specific route.

Read our complete guide for more details >

Q: Can you change a Delta UM booking?

Yes, call +1 855 203 2961 to change dates, flights, or pickup person details. Standard ticket change fees apply ($0 for Main Cabin+). The UM service transfers to the new flight if spots are available. The pickup person can be changed anytime before the child's departure. Call +1 855 203 2961 for all UM booking modifications.

Read our complete guide for more details >

Q: Can you cancel a Delta UM booking?

Yes, call +1 855 203 2961 to cancel. Within 24 hours of booking: full refund including UM fee per DOT. After 24 hours: ticket follows standard fare rules (eCredit for non-refundable). The UM fee is included in the cancellation value. Call +1 855 203 2961 for UM cancellation processing.

Read our complete guide for more details >

Q: What if UM spots are full on your flight?

The agent at +1 855 203 2961 searches alternative flights on the same day, nearby dates, and different routings. Flexibility on dates and times increases your chances. For holidays, book 2-4 weeks early to avoid sold-out situations. Call +1 855 203 2961 with 2-3 preferred date options for the best availability.

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Frequently Asked Questions

Q: Book online?

A: No. Phone only. Call +1 855 203 2961. Agent verifies age, route, and collects pickup details.

Q: Fee?

A: $150 domestic each way per child. ~$300 international. Plus ticket fare. Call +1 855 203 2961 for your route.

Q: How early?

A: 3-5 days domestic. 2-4 weeks international/holiday. Spots limited. Call +1 855 203 2961 ASAP.

Q: Change booking?

A: Yes by calling +1 855 203 2961. $0 change fee Main Cabin+. UM transfers if spots available.

Q: Pickup person?

A: Must match government ID exactly. Can be changed by calling +1 855 203 2961 before departure.

Q: Siblings?

A: Book together in one call to +1 855 203 2961. Fee per child. Youngest age determines route rules.

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